

## Global Customer Agreements, Local Coordinator

**Application deadline** Continuous job offer

**Job description** Wärtsilä is a global company, which supports its customers throughout the lifecycle of their installations, providing service, operation and maintenance solutions for the land based power plants. We have more than 15,000 employees in 130 offices and are present in close to 70 countries worldwide.

We provide Global Maintenance and Operation Support services for ships engine room equipment delivered by Wärtsilä, as well as other brands. Within our GCA organisation, you will be part of the global Services organization, with local and regional management. You will work with colleagues in the GCA central office as well as in the global and local Services network, to bring the energy, excellence, and excitement required to build and enhance our business relationships.

As the local GCA Coordinator in our organisation, you will receive the required training to enable you to work in our truly international environment with unlimited potential for career development. You will take part in interesting challenges that will help advance your professional career, technical knowledge and skills.

In your role, you will be the local key person for all local activities related to Global Customer Agreements and for all ships calling the port(s) in your location. You are the main interface for GCA to the Chief Engineers. You plan required resources, and liaise with Field Service, Service Workshops, Logistics, Administration and local agents of the customers.

**Responsibilities** Manage detailed local planning and preparations for received work scopes.  
Manage communication with Chief Engineers.  
Close cooperation within organization and with Contract Managers and Maintenance Planners.  
Overall responsibility for quality of locally provided GCA services.  
Ensure timely and quality reporting. Ensure timely invoicing.  
Collect and provide feedback from ships to GCA central office.  
Initiate and implement continuous improvement.

**Requirements** B.S. Degree in Mechanical, Electrical, Project Engineering, Marine Engineering or equivalent experience;  
Former seagoing engineer (e.g. Chief Engineer, 1<sup>st</sup> Engineer, Electrical Engineer), or experienced Service Engineer  
Experience with modern engines and engine room equipment.  
Fluent English language skills.  
Self motivated, initiative, openness, team player, leadership  
Readiness to have highly flexible working hours

**Country** Various locations (Singapore, Korea, Hong Kong, Dubai, Spain etc)