

Global Customer Agreements, Contract Managers

Application deadline Continuous job offer

Job description Wärtsilä is a global company, which supports its customers throughout the lifecycle of their installations, providing service, operation and maintenance solutions for the land based power plants. We have more than 15,000 employees in 130 offices and are present in close to 70 countries worldwide.

We provide Global Maintenance and Operation Support services for ships engine room equipment delivered by Wärtsilä, as well as other brands. Within our GCA organisation, you will be part of the global Services organization, with local and regional management. You will work with colleagues in the GCA central office as well as in the global Services network, to bring the energy, excellence, and excitement required to build and enhance our business relationships.

As a GCA Contract Manager in our organisation, you will receive the required training to enable you to work in our truly international environment with unlimited potential for career development. You will take part in interesting challenges that will help advance your professional career, technical knowledge and skills.

In your role, you will have the key role in managing and coordinating the technical and commercial performance of a long-term contract for a fleet of vessels. You are working very closely with the Service or GCA Coordinators in different ports along the trade routes of the vessels and with internal and external partners. You will be supported by our technical experts, as well as by our GCA supply team.

Responsibilities

- Manage overall maintenance plan and performance.
- Manage customer relationship for assigned fleet.
- Manage communication globally with ships, customer's superintendents, network companies, internal partners.
- Manage required documentation and reporting (external and internal).
- Manage all contract activities within approved annual budgets.
- Propose and implement continuous improvements.
- Promote GCA services where required.

Requirements

- B.S. Degree in Mechanical, Electrical, Project Engineering, Marine Engineering or equivalent experience;
- Former seagoing engineer, e.g. Chief Eng., 1st Eng., Electrical Eng.
- Excellent project management, coordination, communication and presentation skills.
- Fluent English language skills.
- General economical knowledge, understand cost effectiveness
- Self motivated, initiative, openness, team player

Country Switzerland